

SMS – SOME KEY LESSONS LEARNED...

Mike Hutchinson

Introduction

- RAAF Flight Engineer – 30 years
- AFP – Solomon Islands
- HKAVGP – Hong Kong
- SMS & HF Manager – CASA

- BAVS Consulting

YOUR SMS

- 2 THINGS TO SUCCEED!
- BUILD IT TO SUIT YOUR ORGANISATION
- IT'S NOT JUST ABOUT COMPLIANCE

YOUR SMS - PERFORMANCE

- TARGETS CAN BE MISLEADING
- TARGETS CAN FOCUS ON QUANTITY RATHER THAN QUALITY
- SAFETY OBJECTIVES AND SPIs NEED TO ADDRESS YOUR BIGGEST RISKS

YOUR SMS – THE MANUAL

- MOTHERHOOD STATEMENTS!
- TOO MUCH ‘WE WILL...’ NOT ENOUGH OF HOW THINGS WILL BE ACHIEVED
- MUST DETAIL THE PROCESSES EMPLOYED

YOUR SMS - THE SAFETY POLICY

- SETS THE TONE
- UNDERPINS YOUR SMS
- CLEAR DEMONSTRATION OF MANAGEMENT COMMITMENT

SAFETY POLICY – 4 KEY POINTS...

1. 1 PAGE

2. READABLE

3. VISIBLE

4. MENTIONS JUST CULTURE

SUMMARY...

- A FLEXIBLE SYSTEM BUILT to SUIT YOUR ORGANISATION
- FOCUS ON COMPLIANCE AND PERFORMANCE
- HAVE MEANINGFUL SPIs
- REVIEW YOUR SAFETY POLICY

ANY QUESTIONS?



THANK YOU!